



## Families @ Carlingford Education Service Compliments, Feedback and Complaints Form

**We welcome your feedback.**

At FACES we are committed to providing a high-quality care and programme. We value your compliments, feedback-and complaints. Please let us know what we do well and where we can improve.

This is a      ☐ compliment      ☐ complaint      ☐ comment/feedback

- ☐ I am a parent of an enrolled child
- ☐ family member of an enrolled child
- ☐ staff member
- ☐ visitor to the preschool
- ☐ other

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extra space on reverse page if required

**Follow up (optional)** (Please note that if no name is included it can make it difficult to know how to help resolve the complaint or problem)

Please provide your details if you would like us to contact you about your feedback.

Name: \_\_\_\_\_

Phone / email: \_\_\_\_\_

**Thank you for taking the time to provide feedback about our service**  
*Please hand completed form into the office or email*  
[info@familiesatcarlingford.com.au](mailto:info@familiesatcarlingford.com.au)

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